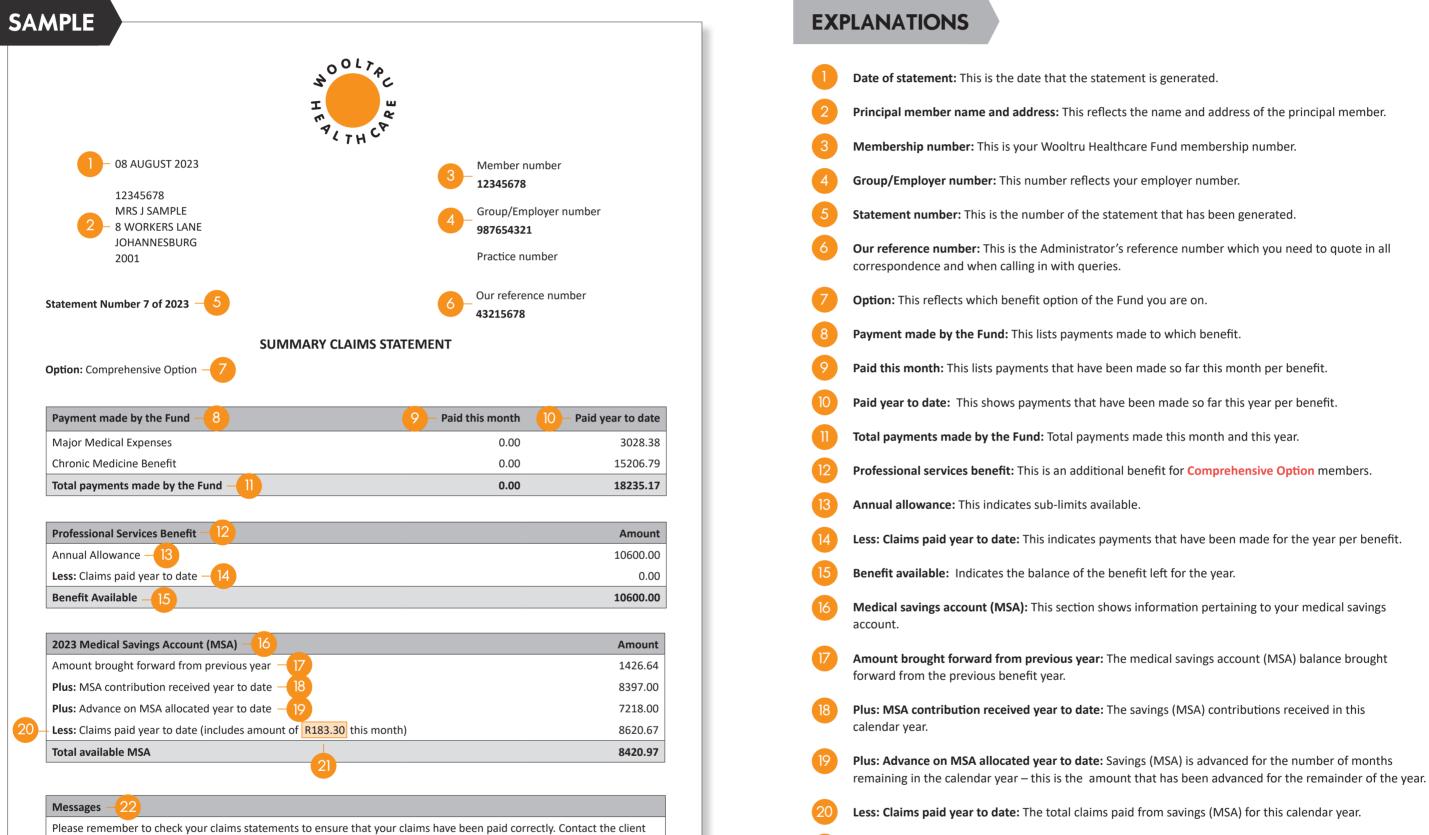
### **SAVER OPTION**



# **COMPREHENSIVE OPTION**

# **SUMMARY CLAIMS STATEMENT EXPLAINED**



services department on 0802 228 922 if you have any queries.

#### **WOOLTRU HEALTHCARE FUND**

Parc du Cap, 7 Mispel Road, Bellville 7530 | PO Box 15403 Vlaeberg 8018 Telephone 0802 228 922 | Fax 0860 104 126 Registered in terms of the Medical Schemes Act, 1998



**Includes amount of this month:** The total claims paid from savings (MSA) during this month. The same amount will be reflected on your detailed claims statement in the Medical Savings Account column.

See point 23 on page 2

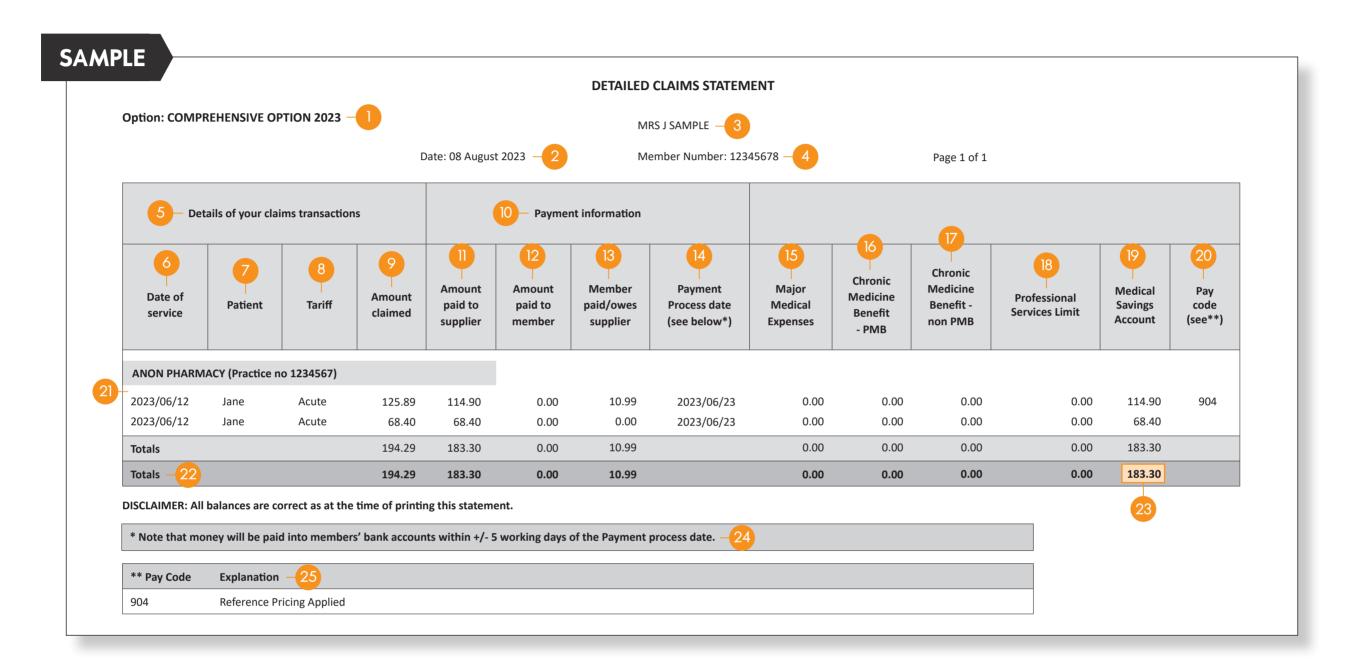
Messages: This will reflect any important messages from the Fund or the Administrator.

**SAVER OPTION** 



## **COMPREHENSIVE OPTION**

## **DETAILED CLAIMS STATEMENT EXPLAINED**



### **EXPLANATIONS**

- Option: This reflects which benefit option of the Fund you are on.
- Date of statement: This is the date that the statement is generated.
- Member name: The name of the principal member.
- Membership number: This is your Wooltru Healthcare Fund membership number.

- Payment process date: The date the money should reflect into the banking account of the healthcare provider.
- Major medical expenses: This shows which benefit the claim will be paid from.
- Chronic medicine benefit PMB: This section shows a PMB chronic medication claim.
  - Chronic medicine benefit non-PMB: This shows a non-PMB chronic medication claim.

Details of your claims transactions: This explains the claims that have been submitted in more detail.

Date of service: The date that you visited the doctor/healthcare provider.

**Patient:** The name of the patient/dependant.



Tariff: This is the code that the doctor/healthcare provider uses to charge for services rendered.

Amount claimed: The amount that the doctor/healthcare provider has billed for services rendered.

Payment information: This explains how the claim is processed and paid.

Amount paid to supplier: The amount paid to the healthcare provider by the Fund.

Amount paid to member: The amount that has been paid directly to the member.



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Member paid/owes supplier: This shows the amount you have paid upfront to the healthcare provider, or if you owe any balance on this claim.

- Professional services limit: This is the limit of the additional benefit for Comprehensive Option members.
- Medical savings account: The medical savings account (MSA) covers day-to-day claims from your available savings.

20 Pay code: The explanation that goes along with the claim.

Details of your claims transactions: This shows the details of the claims, i.e. healthcare provider, tariff, amount charged, etc.

Totals: This reflects the total amounts paid out following the claims payment run.

- Total claims paid from savings (MSA): This is the amount paid during this month as shown on your summary claims statement.

Notes: Any notes from the Fund or Admininistrator pertaining to these claims will be explained here.

Pay code explanation: This shows any further detail related to the claim that needs clarity.