



December 2024

Dear Member

**Phishing alert! Fraudulent medical aid SMS**

Please be aware that a fraudulent SMS is being sent to medical scheme members claiming that their membership has been stopped due to failed payment. The SMS provides a false contact number, which may be used for the purpose of phishing for your confidential information.

Please be advised that this is not a legitimate communication. We urge all our valued Fund members to disregard the message and block the number.

The security of our members and their personal information is paramount, and we caution all members to be vigilant about communications relating to their medical scheme.

If you have any concerns about your membership status, please contact the client service department on **0802 228 922**.

Kind regards

**Wooltru Healthcare Fund**

**WOOLTRU HEALTHCARE FUND**

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